ABSTRACT

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2	Systems and methods of allocating transactions among business objects are
3	described. Allocation is accomplished using a multi-phase process. In a first phase,
4	allocation of the transactions among a set of business objects is attempted. In a
5	subsequent phase, allocation of transactions that were either unallocated, under-allocated
6	or over-allocated in the first phase is determined. The second phase includes using a set
7	of allocation rules to identify business objects configured to manually determine
8	allocation of the unallocated, under-allocated, or over-allocated transactions. The
9	invention is applicable to a variety of business objects including people, organizations,
10	accounts, tasks, or the like.